



PROVIDER COMMUNICATION BULLETIN

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ALL NETWORK PROVIDERS

POSTPONED: Same-Day Decisions for Select Prior Authorization Requests

Vaya Health is postponing the launch of same-day decisions for select prior authorization requests previously scheduled for today, July 1, 2026.

We will implement this new feature in the coming weeks. The delay provides additional time for provider training and ensures the new process in the [Provider Portal](#) functions as designed. Future Provider Communication Bulletins will announce the updated launch date.

Provider training will still occur as scheduled today and tomorrow to give providers the opportunity to review the new functionality and ask questions before it launches:

- July 1, 1-2 p.m. [Join online](#).
- July 2, 11 a.m.-12 p.m. [Join online](#).

Why did I receive this email? Vaya Health requires network providers to subscribe to our Provider Communication Bulletin. For more information, reference our [Provider Operations Manual](#).

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