



PROVIDER COMMUNICATION BULLETIN

SEPT. 29, 2025 | PROVIDER COMMUNICATION BULLETIN 2025-26, ISSUE 17

IN THIS ISSUE: Temporary NC Medicaid Pharmacy Flexibilities Due to Severe Weather

ALL NETWORK PROVIDERS

Temporary NC Medicaid Pharmacy Flexibilities Due to Severe Weather

On Sept. 26, 2025, [NC Medicaid approved pharmacy flexibilities](#) to ensure continued access to necessary medications from Sept. 26 to Oct. 3, 2025, in response to the potential for severe weather. Vaya has waived early refill limitations and prior authorization requirements for impacted members during this time. Pharmacies are reminded to use Submission Clarification Code 13 (Payer-Recognized Emergency/Disaster Assistance Request) to allow claims to be processed.

For additional information and support, please call our Pharmacy Service Line at 1-800-540-6083.

providers.vayahealth.com



Vaya Health | 200 Ridgefield Court Suite 218 | Asheville, NC 28806 US

[Unsubscribe](#) | [Update Profile](#) | [Constant Contact Data Notice](#)



Try email marketing for free today!