

PROVIDER COMMUNICATION BULLETIN

JUNE 18, 2025 | PROVIDER COMMUNICATION BULLETIN 2024-25, ISSUE 76

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ALL NETWORK PROVIDERS

Provider Touchpoint Webinars June 27, 2025, 11 a.m. - 12 p.m

Our Provider Touchpoint town hall is your source for the latest information on topics that affect Vaya Health network providers. We encourage all network providers to attend. Registration is not required. For past webinar recordings and slide decks, visit our <u>Provider Touchpoint</u> webpage.

PROVIDER TOUCHPOINT: ALL NETWORK PROVIDERS – JUNE 27, 2025

Vaya Holiday Closing

In observance of the Juneteenth holiday, Vaya offices will be closed Thursday, June 19, 2025. Our Provider Support Service Line (1-866-990-9712) and Member and Recipient Service Line (1-800-962-9003) continue to operate 7 a.m. – 6 p.m., Monday – Saturday, including holidays. Our 24/7 Behavioral Health Crisis Line (1-800-849-6127) is available 365 days a year.

Why did I receive this email? Vaya Health requires network providers to subscribe to our Provider Communication Bulletin. For more information, reference our <u>Provider Operations Manual</u>.

providers.vayahealth.com



Vaya Health | 200 Ridgefield Court Suite 218 | Asheville, NC 28806 US

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