



# PROVIDER COMMUNICATION BULLETIN

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## ALL NETWORK PROVIDERS

### Tuesday: Mental Health Parity Kickoff Jan. 21, 2025, 10 - 11 a.m.

Attend the virtual Mental Health Parity Kickoff to learn about LME/MCO standardization efforts surrounding mental health parity and opportunities for partnerships with providers. Leaders from each of the state's four LME/MCOs will be present to discuss access to services and behavioral health benefits. [Learn more and register online.](#)

### Vaya Holiday Closing

In observance of Martin Luther King Jr. Day, Vaya offices will be closed Monday, Jan. 20, 2025.

Our Provider Support Service Line (1-866-990-9712), Member and Recipient Service Line (1-800-962-9003), and Pharmacy Service Line (1-800-540-6083) will continue to operate from 7 a.m. to 6 p.m. Our 24/7 Behavioral Health Crisis Line (1-800-849-6127) and Nurse Line (1-800-290-1623) are available 365 days a year.

Why did I receive this email? Vaya Health requires network providers to subscribe to our Provider Communication Bulletin. For more information, reference our [Provider Operations Manual](#).

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