



PROVIDER COMMUNICATION BULLETIN

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ALL NETWORK PROVIDERS

Provider Touchpoint Webinars

Jan. 17, 2025, 12- 1 p.m.: Physical Health

Jan. 24, 2025, 11 a.m. - 12 p.m.: Behavioral Health I/DD, TBI

The Provider Touchpoint webinar is your source for the latest information on topics that affect Vaya Health network providers. We encourage all network providers to attend. Registration is not required. For past webinar recordings and slide decks, visit our [Provider Touchpoint](#) webpage.

PROVIDER TOUCHPOINT: PHYSICAL HEALTH – JAN. 17, 2025

PROVIDER TOUCHPOINT: BEHAVIORAL HEALTH, I/DD, TBI – JAN. 24, 2025

PHYSICAL HEALTH PROVIDERS

Collaborative Care Management Capacity-Building Fund Webinar

Jan. 28, 2025, 12:15 – 1 p.m.

The North Carolina General Assembly has earmarked \$5 million to build capacity for Medicaid-enrolled primary care practices across the state to adopt Collaborative Care Management (CoCM). NCDHHS is contracting with [Community Care of North Carolina](#) (CCNC) to manage the program in partnership with the NC Area Health Education Centers' practice support coaching.

CoCM is an evidence-based behavioral health integration model designed to help primary care clinicians assess and treat patients with mild to moderate behavioral health conditions. CoCM improves patient outcomes, increases satisfaction for both patients and providers, and reduces

health care costs and stigma associated with behavioral health disorders.

Primary care practice entities may apply on behalf of one or more primary care clinic sites. Each site may be eligible for up to \$50,000 to adopt the CoCM model in-house, \$30,000 to expand existing in-house CoCM models, or \$20,000 to adopt CoCM model by outsourcing to an external vendor. Qualifying primary care practice entities may receive a maximum of one award per primary care practice site.

The upcoming webinar will include a review of the new funding and the opportunity to ask questions. [Register online](#). To learn more, [visit the CCNC website](#).

BEHAVIORAL HEALTH, I/DD, AND TBI PROVIDERS

UNC Health Pardee to Establish Inpatient Adolescent Behavioral Health Facility

[UNC Health Pardee](#) plans to invest \$30 million to establish a 33-bed inpatient adolescent behavioral health facility in partnership with NCDHHS, Vaya, and the UNC School of Medicine.

The project will require renovating 40,000 square feet of hospital space and is expected to open in January 2026 in Hendersonville. The renovated space will support adolescents ages 12 to 17 and offer a safe, nurturing environment that includes spaces for therapy, recreation, and education. [Learn more](#).

January is Substance Use Disorder Treatment Month

January 2025 marks the first national Substance Use Disorder Treatment Month. By raising awareness of treatment, including medications to treat substance use disorders, the U.S. Substance Abuse and Mental Health Services Administration (SAMHSA) seeks to eliminate stigma, encourage individuals in recovery, and promote best practices. [Learn more and get the social media toolkit](#).

LEARNING AND PARTICIPATION OPPORTUNITIES

Quit For Life® Quarterly Webinar Schedule

Learn more about [Quit For Life®](#), available nicotine replacement therapies, and how to support someone who is quitting by attending a quarterly webinar. Quit for Life® is available at no cost to Vaya Tailored Plan Medicaid members.

[Learn more](#) or [register for the next event](#) on Feb. 5, 2025. Additional training opportunities will take place [May 15](#), [Aug. 7](#), and [Nov. 12, 2025](#).

Why did I receive this email? Vaya Health requires network providers to subscribe to our Provider Communication Bulletin. For more information, reference our [Provider Operations Manual](#).

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