



# PROVIDER COMMUNICATION BULLETIN

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## ALL NETWORK PROVIDERS

### Provider Touchpoint Webinars

Nov. 22, 2024, 11 a.m.-12 p.m.: Behavioral Health, I/DD, TBI

Dec. 6, 2024, 12-1 p.m.: Physical Health

The Provider Touchpoint webinar is your source for the latest information on topics that affect Vaya Health network providers. We encourage all network providers to attend. Registration is not required. For past webinar recordings and slide decks, visit our [Provider Touchpoint](#) webpage.

PROVIDER TOUCHPOINT: BEHAVIORAL HEALTH, I/DD, TBI – NOV. 22, 2024

PROVIDER TOUCHPOINT: PHYSICAL HEALTH – DEC. 6, 2024

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## Hurricane Recovery Information

Visit our [Hurricane Helene Recovery](#) webpage for information and resources for providers, including financial assistance opportunities and how to request or supply donations.

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## WNC Small Business Recovery Fund

The Local Initiatives Support Corporation (LISC) and Lowe's will award \$20,000 grants to 100 small businesses in western North Carolina to accelerate economic recovery after Hurricane Helene. [Learn more and apply online](#) by 11:59 p.m. tomorrow, Nov. 22, 2024.

Small businesses may use the flexible grants for urgent needs such as:

- Wages and benefits
- Inventory and systems for ongoing operations
- Payables (rent, supplies, etc.)
- Past-due bills

## PHYSICAL HEALTH PROVIDERS

### Community Health Grants RFA

The NCDHHS Office of Rural Health is accepting applications for Community Health Grants for up to \$150,000 per grant year to ensure access to primary and preventative care for vulnerable, underserved, and medically indigent patients. Applications are due by 5 p.m. Dec. 20, 2024.

An important component of this work is increased collaboration and integration of services. If an eligible primary care medical home safety net organization provides integrated care, grant funding also may support dental, pharmacy, maternal, and behavioral health services. [Learn more.](#)

## BEHAVIORAL HEALTH, I/DD, AND TBI PROVIDERS

### Guidance on NC Innovations Waiver DCW Expense Reporting Form

Vaya notified providers in [Provider Communication Bulletin 2023-24 Issue 30](#) (Jan. 11, 2024) that select Medicaid 1915(c) (Innovations Waiver) service code and rate changes applied retroactively to July 1, 2023, and that we would pay the supplement as an adjustment on all previously paid claims eligible for the rate increase. At that time, we provided guidance that to receive direct care worker (DCW) supplemental rate payments, NC Medicaid required providers and LME/MCOs to execute an attestation form. Vaya also shared information in [Provider Communication Bulletin 2024-25 Issue 25](#) (Oct. 3, 2024).

As part of the entire attestation process, NC Medicaid is now requiring providers to report on the actual utilization of funds by confirming they were in fact passed through to the DCWs targeted for the increases. For provider reference, Vaya is sharing a [sample Innovations DCW Expense Reporting Form](#).

Per legislation, the form was due to Vaya by Sept. 30, 2024. To give providers ample time to accurately complete forms, Vaya previously extended the due date to Oct. 25, 2024.

If you have already submitted this information for State Fiscal Year 2023-24 to Vaya, no further action is required. If you have not, please submit your information as soon as possible. If you have questions, email [provider.info@vayahealth.com](mailto:provider.info@vayahealth.com).

## LEARNING AND PARTICIPATION OPPORTUNITIES

### Healing After Hurricane Helene: Opportunities for Connection and Learning

In partnership with Vaya, [Resources for Resilience](#) is offering weekly, one-hour training and support opportunities through January 2025. “Reconnecting Through Hard Times” will be held at 11 a.m. Tuesdays, and “Listening Circles for WNC Residents” will be held at 12 p.m. Wednesdays. [See the training flyer](#) for details. Registration is not required.

Additionally, Resources for Resilience is offering “Listening Circles for Therapists Supporting WNC Residents” at 8 a.m. Tuesdays. [Drop in online](#) or call 646-876-9923 (meeting ID 836 0452

5149).

For more information, contact Executive Director Ann DuPre Rogers at 828-231-5246 or [anndupre.rogers@resourcesforresilience.com](mailto:anndupre.rogers@resourcesforresilience.com).

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## Temple University Collaborative on Community Inclusion Trainings

The [Temple University Collaborative on Community Inclusion](#) will offer two training series funded by NCDHHS:

- Series 1, Social Isolation and Loneliness: [Register online](#) for the first session in this series, “Social Isolation and Loneliness and People with Serious Mental Illnesses,” from 12-1 p.m., Dec. 10, 2024.
- Series 2, Foundational Training on Community Inclusion, will begin in January 2025.

For more information, contact Tara Alley at 984-236-5053 or [Tara.Alley@dhhs.nc.gov](mailto:Tara.Alley@dhhs.nc.gov).

**Why did I receive this email?** Vaya Health requires network providers to subscribe to our Provider Communication Bulletin. For more information, reference our [Provider Operations Manual](#).

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