



PROVIDER COMMUNICATION BULLETIN

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ALL NETWORK PROVIDERS

Urgent Message For All Network Providers

Provider Check Write System Issue Encountered – Potential for Delayed Payment

Today, Vaya's check write system encountered a temporary technical issue that is currently under investigation. While we expect to resolve this matter promptly, there is a possibility that Vaya will miss the bank deadline to upload the payment file this evening, Oct. 16. This may delay routine payments scheduled for 9 a.m. tomorrow (Thursday, Oct. 17). We do not expect the delay to exceed one business day.

We continue to give this matter our full attention and will communicate developments promptly.

Why did I receive this email? Vaya Health requires network providers to subscribe to our Provider Communication Bulletin. For more information, reference our [Provider Operations Manual](#).

providers.vayahealth.com



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