

## Your Path to Reporting



# Fraud, Waste, and Abuse

# 1-866-916-4255

Vaya Health's Compliance Hotline is available 24 hours a day, seven days a week for you to report potential fraud, waste, abuse, suspicious billing practices, or other compliance violations.

You can remain anonymous when calling the Vaya Compliance Hotline. No calls will be recorded.

Vaya does not retaliate against anyone who reports a suspected violation in good faith.



## Other Ways to Report Fraud, Waste, and Abuse

- Submit a report online at [vayahealth.ethicspoint.com](https://vayahealth.ethicspoint.com)
- If you are a Vaya member or recipient, submit a report through Vaya's Member & Recipient Portal at [vayahealth.com/member-recipient-portal](https://vayahealth.com/member-recipient-portal)
- If you are a Vaya network provider, submit a report through Vaya's Provider Portal at [providers.vayahealth.com/provider-portal](https://providers.vayahealth.com/provider-portal)
- Call the NC Medicaid Fraud, Waste, and Program Abuse Tip Line: **1-877-DMA-TIP1 (1-877-362-8471)**
- Call the U.S. Office of Inspector General's Fraud Line: **1-800-HHS-TIPS (1-800-447-8477)**
- Call the NC Medicaid Customer Service Center: **1-800-662-7030**
- Call the N.C. State Auditor: **1-800-730-TIPS (1-800-730-8477)**
- Submit a Medicaid Fraud and Abuse Confidential (Private) Complaint at [dma.ncdhhs.gov/get-involved/report-fraud-waste-or-abuse/complaint-form](https://dma.ncdhhs.gov/get-involved/report-fraud-waste-or-abuse/complaint-form)



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*Vaya Health is an equal opportunity employer/organization*