



JULY 27, 2023 | COMMUNICATION BULLETIN 2023-24 ISSUE 4

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ALL NETWORK PROVIDERS

Provider Touchpoint Aug. 4, 2023, 11 a.m.-12 p.m.

The Provider Touchpoint webinar is your source for the latest information on topics that affect Vaya Health network providers. We encourage all network providers to attend. Registration is not required. The link to each webinar is published both the week prior to and the week of the event in the Provider Communication Bulletin.

PROVIDER TOUCHPOINT – AUG. 4, 2023

Monitoring Documents Upload Feature Implementation Rescheduled

Vaya is rescheduling implementation of the online Monitoring Documents Upload Feature previously announced in [Provider Communication Bulletin 2023-24, Issue 3](#) (July 20, 2023). The new launch date will be announced in a future Provider Communication Bulletin.

In the meantime, Vaya's Quality Management Department will continue to communicate directly with providers when requesting documentation. For more information, email provider.info@vayahealth.com.

BEHAVIORAL HEALTH, I/DD, AND TBI PROVIDERS

NC Medicaid Opioid Treatment Programs Retroactive Bundled Rate

NC Medicaid [State Plan Amendment NC-23-0006](#) includes reimbursement methodology revisions to align with updates to [Opioid Treatment Program \(OTP\) Service Clinical Coverage Policy 8A-9](#). These changes create a treatment model that integrates medication, medication administration, counseling, laboratory tests, psychoeducation, and case management services and add a bundled reimbursement rate.

Providers of integrated OTP services will receive reimbursement through the bundled payment rate specific to NC Medicaid service code **H0020** and cannot individually bill for each service. The weekly bundled rate is \$221.88. At least one of the bundled services must be provided within the one-week increment to bill the bundled rate.

Providers delivering Medicaid OTP services outside of the bundle may bill for services in accordance with NC Medicaid billing procedures.

This amendment is retroactive to April 1, 2023. Please note:

- Providers should immediately use the **H0020** code. The weekly rate will be billed on a daily reimbursement rate of **\$31.70**.
- Vaya will re-adjudicate all approved claims with dates of service on or after **April 1, 2023**, at the new rate.
- Providers should not rebill previously approved claims.
- Modifiers, including telehealth, are no longer required for service code **H0020** and will lapse effective Aug. 25, 2023.
- An OTP approved for the Medicaid take-home waiver may bill up to 29 days/units (one medication dosing unit for the visit and 28 days of take-home doses).

For more information, contact Regional Opioid Response Coordinator James Collins at james.collins@vayahealth.com or 1-800-893-6246, ext. 1285.

LEARNING AND PARTICIPATION OPPORTUNITIES

Registry of Unmet Needs (RUN) Training Aug. 25, 2023, 9-10:30 a.m.

During this free, virtual training, Vaya staff will provide an overview of the NC Innovations Waiver and the RUN, walk participants through the RUN application process, and explore the services available through the waiver. [Register online](#).

For more information, email training@vayahealth.com.

Person-Centered Thinking Training Aug 29-30, 2023, 9 a.m.-4 p.m.

Benchmarks will sponsor a 12-hour, in-person Person-Centered Thinking training approved by [The Learning Community for Person-Centered Practices](#). Participants will learn practical information and explore useful tools to enhance their application of person-centered practices. Only 20 slots are available.

[Learn more and register online](#). For more information, contact Paige Wiggs, Benchmarks communications and training specialist, at 919-828-1864.

Why did I receive this email? Vaya Health requires all network providers to subscribe to our Provider Communication Bulletin. For more information, reference our [Provider Operations Manual](#).

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