



Q&A Webinar for Vaya Health Network Providers

Friday, October 15, 2021

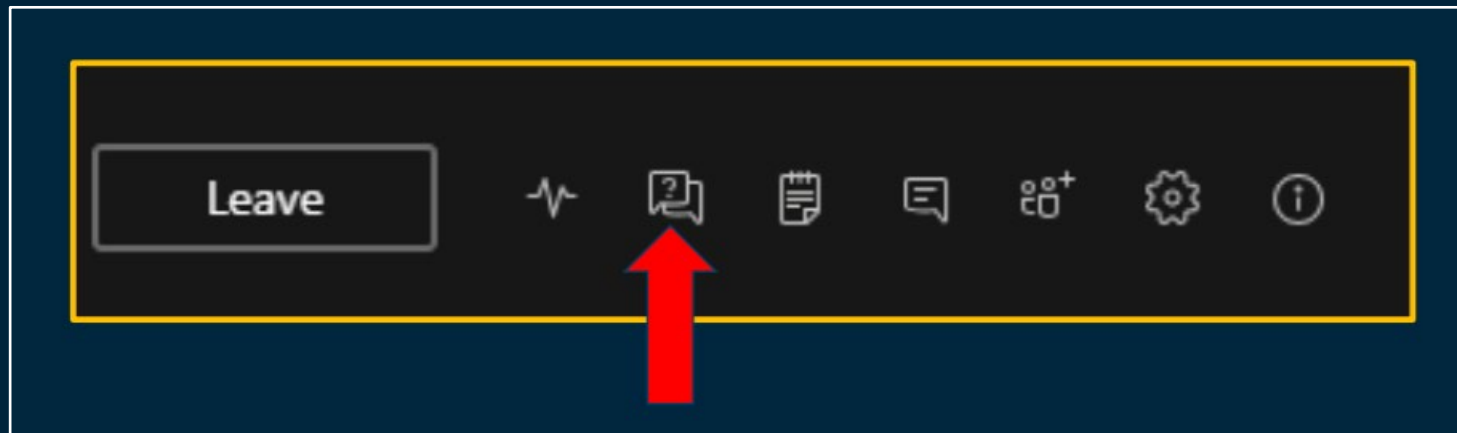
How the live broadcast works

- You are seeing the broadcast on a 30-second delay.
- Your microphone is muted throughout the broadcast.
- You may ask questions at any time during the broadcast through the Q&A feature.
- Questions can be seen by all attendees after they are published by the moderators. Questions submitted during the webinar will be addressed at the end of the webinar.
- If multiple similar questions are received, the Q&A moderators may combine the questions into one before posting.
- If you need to ask a question that is specific to your agency or the services you provide, please include your name, agency, and email address with your question.



The moderated Q&A is available in the controls bar on your screen.

Look for the bubble with the question mark.



Where can I find ...

Q&A Webinar Recordings and Resources:

Provider Central >
Learning Lab >
Provider Webinars

Provider Communication Bulletin Sign-Up:

Provider Central >
Learning Lab >
Sign up for PCB

Provider Communication Bulletin Archive:

Provider Central >
Learning Lab >
Communication
Bulletins



Provider Q&As: What do you need to know?

- If you have any topics you would like to see covered in our Q&A webinars, please let us know:

provider.training@vayahealth.com



We want to hear your success stories

- Member successes
- New program launches
- Community support efforts

Send your success stories to: tommy.duncan@vayahealth.com



Today's Vaya participants

Carrie McCracken, Behavioral Health Network Operations Director

Donald Reuss, Sr VP, Provider Network Operations

George Ingram, VP, Provider Network Development & Value Based Contracting

Jennifer Eaddy, Asst VP, Physical Health Operations

Justine Tullos, Provider Network (Q&A moderator)

Laura Woodrup, Director of Clinical Systems Strategies

Renee Urban, Provider and Community Educator (co-producer)

Tommy Duncan, Training and Special Projects Manager (producer)



GUEST PRESENTER

Carson Ojamaa

President, Vaya Health Provider
Advisory Council



Good morning and welcome

HSO Applications for Healthy Opportunities Pilot

- Dogwood Health Trust – Impact Health, the Network Lead for the Healthy Opportunities Pilot, officially opened the application process for participating Human Services Organizations (HSOs) that wish to be a part of the Pilot.
- October 29, 2021 – initial application deadline for HSOs who address food insecurities, transportation, housing or an intersection of all domains
- TBD – initial application deadline for HSOs who address interpersonal safety and toxic stress
- Interested HSOs may visit impacthealth.org/network/join/ to learn more and apply.
- Please help spread the word to HSOs about the opportunity to apply and receive Medicaid funding for the work that they do!





MEDICAID TRANSFORMATION



Tailored Plan (TP) Care Management

- AMH+/CMA Learning Community- If you are not a member, please send request to provider.info@vayahealth.com
- NC DHHS TP Care Management Webinar series- October-December, on Fridays from 12:00-1:00
 - Health Information Technology (IT) Requirements and Data Sharing
- Capacity Building Funding
 - IT Infrastructure
 - Personnel/Staffing
 - Technical Support





VAYA – CARDINAL INNOVATIONS CONSOLIDATION





**ON YOUR
RADAR**



Current Network Needs

• Emergency Respite (child and adolescent)	All counties
• Therapeutic Foster Care	All counties
• Licensed Child AFL Homes	All counties
• Child and Adolescent Day Treatment	School system based
• Adolescent Substance Use Services	All counties
• Partial Hospitalization	Rural counties
• Psychosocial Rehabilitation (PSR)	Rural counties
• Research Based Behavioral Health Treatment (RBBHT)	Rural counties
• Financial Support Agency	All counties

For more information, please contact your Provider Network Manager,
or provider.info@vayahealth.com



State Survey I/DD System of Care

- NC DHHS is developing a new strategic plan for the State Developmental Centers and would like your input! I
 - The purpose of the survey is to gain a better understanding of what you, the stakeholders, identify as gaps and needs within the I/DD system of care.
- You can access the anonymous survey here: <https://forms.office.com/g/7syuxMysSh>
- Survey closes at 5pm today (October 15, 2021)



**FROM THE
STATE**



NC Tracks Edits for Organizational Providers

- Beginning Nov. 21, 2021, organizational providers with certain taxonomies are required to have *at least one active affiliated individual provider with at least one active taxonomy* related to their credentialed status as a taxonomy level 1 provider.
- This modification will verify providers meet the enrollment criteria for each taxonomy and supports efforts to keep provider enrollment files current.
- Once implemented, this will become an ongoing requirement, obligating providers to maintain and update affiliations in order to avoid potential claims suspension and/or provider enrollment termination.

For more information, please see the Medicaid bulletin article [Organizational Provider Records Without the Required Individual Provider Affiliation Risk Suspension/Termination](#)





LEARNING AND PARTICIPATION OPPORTUNITIES



2021 NC Women MilVets Summit

Thursday, Oct. 21, 2021, 10 a.m. - 12 p.m.

- This virtual summit will be live broadcast on PBS NC with Facebook Live Q&A.
- Click to join: <https://www.facebook.com/GovInst>
- Learn more at www.wmvse.org



Brain Injury Association of NC Virtual Conference

November 4 - 6, 2021

- The conference will feature speakers and exhibitors discussing the latest updates and research in the brain injury world. CEU's are offered.
- www.biancvirtualcon2021.net
(early bird rates available until **October 16, 2021**)



Vaya Provider Training Opportunities

Youth Mental Health First Aid (YMHFA)

Wednesday, November 3, 2021, 8:30 a.m. - 5 p.m.

- YMHFA introduces participants to the unique risk factors and warning signs of mental health problems in adolescents, builds understanding of the importance of early intervention, and teaches individuals how to help an adolescent in crisis or experiencing a mental health challenge.
- Cost: \$30.00
- Register: www.vayahealth.com/calendar/



Child and Family Team (CFT) I

December 10th and 13th, 2021, 9 a.m. – 4 p.m.

- System of Care: Child and Family Team I training gives parents, caregivers and professionals an overview of Child and Family Team meetings from the family's perspective and teaches strategies and facilitation skills to support children, youth, and families.
- Cost: Free
- Register: www.vayahealth.com/calendar/



Question, Persuade, Refer (QPR)

November 9, 2021, 2:30 pm to 4:30pm

- QPR prepares participants to question, persuade, and refer those struggling with thoughts of suicide to life-saving help.
- Cost: Free
- Register: www.vayahealth.com/calendar/



Virtual Forum: North Carolina's Draft Olmstead Plan

Monday, Oct 18, 2021, 2 p.m. (via ZoomGov)

- North Carolina's draft Olmstead Plan will be released October 12.
- Public comments on North Carolina's draft Olmstead Plan are due to NC DHHS by **October 27**. See the draft Olmstead Plan on [NC DHHS website](#).
- [Register for Virtual Forum](#)
- Provide feedback to: Olmstead.PublicComment@dhhs.nc.gov



Vaya Health Provider Advisory Council Annual Retreat

Wednesday, Oct. 20, 2021, 9 a.m. – 1:30 p.m.

- 2020-2021 accomplishments
- Consolidation with Cardinal Provider Council
- Council structure (meetings, voting membership, subcommittees)
- Council goals for 2021-2022

For more information about the Vaya Health Provider Advisory Council and/or the Council Annual Retreat, email: provideradvisorycouncil@vayahealth.com



Vaya Health Provider Advisory Council

Workforce Challenges White Papers

- Workforce Challenges for Behavioral Health Providers
- Direct Service Professional Workforce Challenges

To receive a copy of the white papers, please email:
provideradvisorycouncil@vayahealth.com



Q&A SESSION

Questions? Thoughts? Ideas?

A faint, light blue graphic in the background of the slide. It features a calendar icon on the left with a grid of dates, and a clock face on the right with hands. The graphic is semi-transparent and serves as a decorative element.

OUR NEXT Q&A WEBINAR

Friday, Oct. 22 - Information Session for Cardinal Providers

Friday, Oct. 29 - Q&A Webinar for Vaya Providers

October 15	Q&A Webinar for Vaya Providers
October 22	Information Session for Cardinal Providers
October 29	Q&A Webinar for Vaya Providers
November 12	Q&A Webinar for Vaya Providers
November 19	Information Session for Cardinal Providers
December 3	Q&A Webinar for Vaya Providers
December 17	Q&A Webinar for Vaya Providers
January 7	Q&A Webinar for Vaya Providers

All upcoming webinars will be held on **Fridays from 11 a.m.-12 p.m.**
We will share a link to each webinar in the Provider Communication
Bulletin issued the day before the event.

Need support? We're here for you.

provider.info@vayahealth.com



VAYAHEALTH