



Q&A Webinar for Vaya Health Network Providers

Friday, April 1, 2022

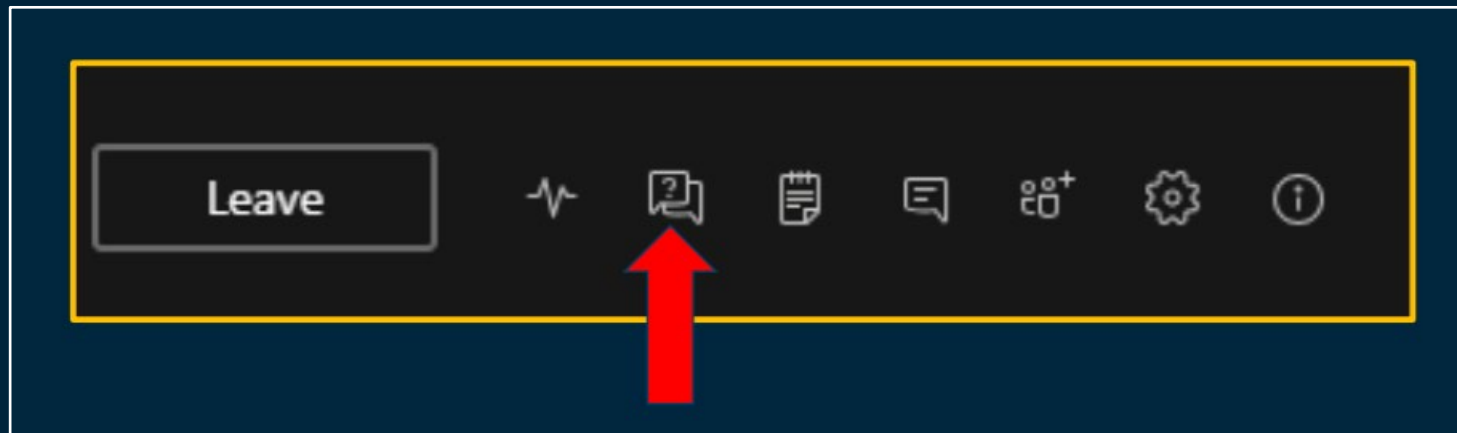
How the live broadcast works

- You are seeing the broadcast on a 30-second delay.
- Your microphone is muted throughout the broadcast.
- You may ask questions at any time during the broadcast through the Q&A feature.
- Questions can be seen by all attendees after they are published by the moderators.
- Questions submitted during the webinar will be addressed at the end of the webinar.
- If multiple similar questions are received, the Q&A moderators may combine the questions into one before posting.
- If you need to ask a question that is specific to your agency or the services you provide, please include your name, agency, and email address with your question.



The moderated Q&A is available in the controls bar on your screen.

Look for the bubble with the question mark.



Where can I find ...

Q&A Webinar Recordings and Resources:

Provider Central >
Learning Lab >
Provider Webinars

Provider Communication Bulletin Sign-Up:

Provider Central >
Learning Lab >
Sign up for PCB

Provider Communication Bulletin Archive:

Provider Central >
Learning Lab >
Communication
Bulletins



Today's Vaya participants

David Boyd, Provider Network Operations

Donald Reuss, Provider Network Operations (host)

George Ingram, Provider Network Operations

Jessica Moore, Provider Network Operations

Justine Tullos, Provider Network Operations (Q&A moderator)

Paul Tax, Finance

Ruby Sheehan, MIS (AlphaMCS)

Tommy Duncan, Provider Network Operations (producer)

Provider Training Team: Lindsay Locklear, Crystal McMillan



Good morning and welcome

****This presentation contains no April Fools jokes****



**ON YOUR
RADAR**



AlphaMCS Transition

- Vaya is transitioning from a hosted version of AlphaMCS to an in-house version as WellSky ends support for the AlphaMCS product.
- **To prepare for the transition, Vaya will disable all provider AlphaMCS portal user accounts at 5 p.m. today, April 1, 2022. We will reactivate user accounts no later than 8 a.m. Monday, April 4, 2022.**



AlphaMCS Transition

- Vaya network providers will access the new environment at <https://alphamcs.vayahealth.com/portallogin>. Please note that the new URL will not be active until April 4, 2022 at 8 a.m.
- This URL can be used for service authorization, claims processing, and provider profiles associated with Vaya. Users will not have the ability to access or submit information to other LME/MCOs through this URL.
- Beginning April 4, providers who direct submit 837 files to Vaya will use the SFTP connection information and credentials they received from Vaya in February.



AlphaMCS Transition

- The in-house AlphaMCS environment will be a duplicate of the current system. All data in the hosted version will remain available in the new system, and portal user IDs and passwords in use at the time of the transition to the in-house AlphaMCS system will not change.
- Vaya will use the in-house version until we move to a new claims processing application, Conduent HSP, expected later this year.



Rate Schedule

- **Updated Standard Rate Schedules Available**
 - [Rate and Checkwrite Schedules | Vaya Health](#)
- These rate schedules are now available:
 - Medicaid 1915(b) and (b)(3): Clinician-Based Rates for Outpatient and Evaluation and Management Services
 - Medicaid 1915(b) and (b)(3): Non-Clinician-Based Rates
 - Medicaid 1915(c) (NC Innovations Waiver)
 - Non-Medicaid: Clinician-Based Rates for Outpatient and Evaluation and Management Services
 - Non-Medicaid: Non-Clinician-Based Rates



Rate Schedule

Updates to these Child Specialty Outpatient Services

Code/modifier	Change
90791HI	Replaces 90791Z1 and 90791Z2 and is a higher rate
9083222	Replaces 90832Z1 and 90832Z2 and is a higher rate
9083422	Replaces 90834Z1 and 90834Z2 and is a higher rate
9083722	Replaces 90837Z1, 90837Z2 and 90837Z3 and is a higher rate
9084622	Replaces 90846Z1 and 90846Z2 and is a higher rate
9084722	Replaces 90847Z1 and 90847Z2 and is a higher rate
9085322	Replaces 90853Z3 at the same rate

Effective April 1, 2022



Rate Schedule

- COVID/PHE Supplements will continue until June 30, 2022 for these services only:
 - 15% supplement on 0911 and 0183 (TL for PRTF) Provider Base Rates
 - 5% supplement on Standard Base Rates for:
 - H2011 Mobile Crisis Management
 - S9484 and S9484HA – Facility Based Crisis – Adult and Adolescent
 - H0012HB and H0013 – SA Community Residential Services
- Vaya will continue to process claims with CR, GT and GTCR modifiers through June 30, 2022
- Questions about rates: provider.info@vayahealth.com



NC DHHS Data Requests: Home And Community Based Services (HCBS) and Competitive Integrated Employment (CIE)

NCDHHS's Home and Community-Based Services (HCBS) Internal Team has been informed that some HCBS Day Support providers may be allowing work under the Fair Labor Standards Act Section 14(c) Subminimum Wage Certificate Program to be performed under prevocational activities. NCDHHS is requesting information from all LME/MCOs to better understand the frequency of this activity.

To provide NCDHHS with the requested information, Vaya will be sending a brief questionnaire to network Day Support provider agencies. Please be on the lookout for the questionnaire in your email inbox. The questionnaire must be completed by **April 18, 2022**.



NC DHHS Data Requests: Home And Community Based Services (HCBS) and Competitive Integrated Employment (CIE)

Similar to the request made by DHB's Internal HCBS team, DMH is requesting quarterly data from each LME/MCO related to the use of ADVP and LTCS to conduct activities that include subminimum wage pay

Vaya is working with the Department to determine how to streamline these two data collection process between DHB and DMH.





LEARNING AND PARTICIPATION OPPORTUNITIES



Considerations for Working with Individuals with Brain Injury: A Guide for Employment Service Providers

- "Considerations for Working with Individuals with Brain Injury: A Guide for Employment Service Providers" developed by the Administration for Community Living (ACL) Disability Employment Technical Assistance (TA) Center Resource will be uploaded to Learning Lab along with today's webinar resources.

Webinar: Realizing Employment Success: A Tailored Approach to Serving People with Brain Injuries

Tuesday, April 12, 2022, 3 - 4:30 p.m.

[Realizing Employment Success: A Tailored Approach to Serving People with Brain Injuries — NASHIA | National Association of State Head Injury Administrators](#)



Vaya Health Provider Advisory Council (PAC)

- The PAC serves as an advisory body to Vaya on provider-related issues
- Meetings: Third Wednesday of each month, 10 a.m. – 12 p.m.
- All providers are encouraged to attend
- For more information and/or to receive communications from the PAC, email: provideradvisorycouncil@vayahealth.com





Q&A SESSION

Questions? Thoughts? Ideas?



OUR NEXT Q&A WEBINAR

Schedule Change:

Friday, April 22, 2022

11 a.m. – 12 p.m.