



Consolidation Information Session for Cardinal Innovations Providers

Friday, October 22, 2021

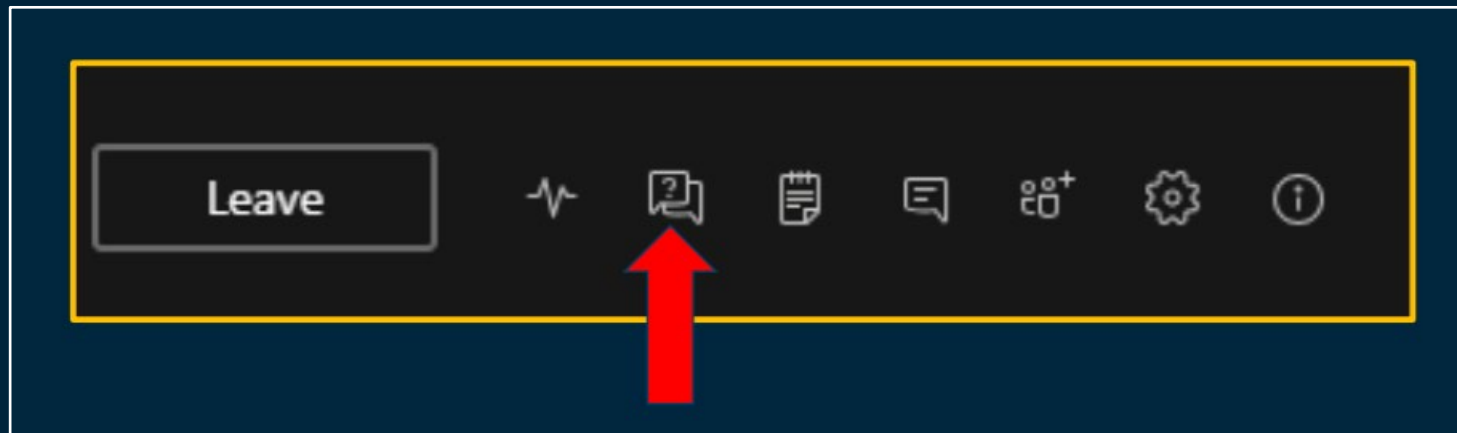
How the live broadcast works

- You are seeing the broadcast on a 30-second delay.
- Your microphone is muted throughout the broadcast.
- You may ask questions at any time during the broadcast through the Q&A feature.
- Questions can be seen by all attendees after they are published by the moderators. Questions submitted during the webinar will be addressed at the end of the webinar.
- If multiple similar questions are received, the Q&A moderators may combine the questions into one before posting.
- If you need to ask a question that is specific to your agency or the services you provide, please include your name, agency, and email address with your question.



The moderated Q&A is available in the controls bar on your screen.

Look for the bubble with the question mark.



Where can I find ...

Q&A Webinar Recordings and Resources:

Provider Central >
Learning Lab >
Provider Webinars

Provider Communication Bulletin Sign-Up:

Provider Central >
Learning Lab >
Sign up for PCB

Provider Communication Bulletin Archive:

Provider Central >
Learning Lab >
Communication
Bulletins



Today's Vaya participants

Carrie McCracken, Behavioral Health Network Operations Director

Christy Pruess, MH/SU/IDD Care Management Regional Director

Donald Reuss, Sr VP, Provider Network Operations

George Ingram, VP, Provider Network Development & Value Based Contracting

James Collins, MH/SU Utilization Management Manager

Jennifer Eaddy, Asst VP, Physical Health Operations

Jessica Belt, Claims Manager

Lynn Widener, MH Network Development Director

Tommy Duncan, Training and Special Projects Manager (producer)



Good morning and welcome



VAYA – CARDINAL INNOVATIONS CONSOLIDATION



Transitioning to the Vaya Network



- Do I have to enter into a new contract with Vaya to provide services for former Cardinal Innovations members after January 1, 2022?
- Will agencies be required to complete the Vaya enrollment and credentialing process or will the documents completed for recredentialing with Cardinal Innovations be transferred and sufficient?
- We currently have a contract with Vaya but do not receive the same reimbursement as we do with Cardinal. Will Vaya honor the reimbursement schedule we have with Cardinal?



Transitioning to the Vaya Network



Cardinal
Innovations
HEALTHCARE®

- Could the Friday Q&A Webinars for the Cardinal transition have longer for Q&A time? And less slide deck presentation?
- Could Vaya hold a disability specific (MH/SU vs IDD) 'Provider Orientation' whereby operational logistics are reviewed (contracting, service/code/rate crosswalk, credentialing, AlphaMCS training, Incedo care plan training, monitoring & expectations of qualified professionals, etc.)?
- Could Vaya have a disability-specific section on the website which has links, timeframes, contact info, and step by step info?



Claims



- Do I submit claims to Alliance directly or to Vaya Health for Mecklenburg county rendered services?
- Will be a new claims submission payer ID for rendered services in Pitt county?



Utilization Management



- What process Vaya will use to deal with current Cardinal Pass-Through authorizations for IIH, WRAP, FCT services
- What documents will be required/ to provide Peer Support Services? ex. Current Intake Packet (Valid for 1 year), CCA, PCP, Crisis Plan, Verbal Permissions Given on the Service Order with last 4 digits of the SS# / Wet Signature Only, RAS etc. or, will Vaya honor the 'fully pass-through' guidelines?



Credentialing



Cardinal
Innovations
HEALTHCARE®

- Cardinal stopped credentialing staff on 10/1. What do Cardinal providers do until full consolidation?
- Will Vaya providers have to go through the Cardinal application process to provide services to Cardinal members?
- We have approximately 30 clinicians, will we have to credential them individually or will this information transfer from Cardinal Innovations so that services can continue uninterrupted? If not, what will I need to submit for each provider under our group tax ID?



Credentialing - Cardinal Closeout

To focus on community needs related to Medicaid Transformation, county realignments, and consolidation, Cardinal Innovations is not currently adding new clinicians, providers, sites, or services to the network unless it meets a specific member need.

For questions email realignment@cardinalinnovations.org





LEARNING AND PARTICIPATION OPPORTUNITIES



Vaya Health Provider Advisory Council

- All current and future Vaya network providers are encouraged to participate in the Provider Advisory Council (PAC).
- The PAC meets on the 3rd Wednesday of each month, typically from 9 a.m - 12 p.m.

For more information about the council, or to be added to the PAC email listserv please email: provideradvisorycouncil@vayahealth.com





Q&A SESSION

Questions? Thoughts? Ideas?

A faint, light blue graphic in the background of the slide. It features a calendar icon on the left with two rings at the top and two squares representing dates. To the right of the calendar is a circular clock face with a single hand pointing towards the top right.

OUR NEXT Q&A WEBINAR

Friday, Oct. 29 - Q&A Webinar for Vaya Providers

Friday, Nov. 12 - Q&A Webinar for Vaya Providers

Friday, Nov. 19 - Information Session for Cardinal Providers

October 15	Q&A Webinar for Vaya Providers
October 22	Information Session for Cardinal Providers
October 29	Q&A Webinar for Vaya Providers
November 12	Q&A Webinar for Vaya Providers
November 19	Information Session for Cardinal Providers
December 3	Q&A Webinar for Vaya Providers
December 17	Q&A Webinar for Vaya Providers
January 7	Q&A Webinar for Vaya Providers

All upcoming webinars will be held on **Fridays from 11 a.m.-12 p.m.**
We will share a link to each webinar in the Provider Communication
Bulletin issued the day before the event.

Need support? We're here for you.

provider.info@vayahealth.com



VAYAHEALTH