



Q&A Webinar for Vaya Health Network Providers

Friday, January 22, 2021

weekend



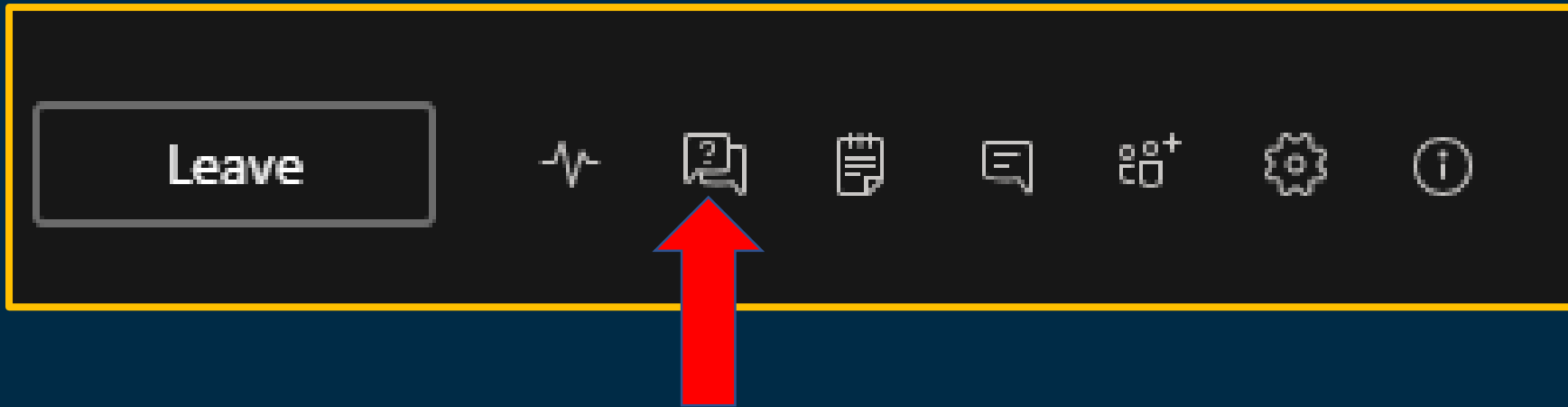
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Good Morning and Welcome!

- This is a live broadcast. Attendees are seeing the broadcast on a 30 second delay.
- All attendees are muted throughout the broadcast.
- Attendees may ask questions at any time during the broadcast through the Q&A feature
- Questions can be seen by all attendees after they are published by the moderator. Submitted questions will be addressed at the end of the webinar.

The moderated Q&A is available in the controls bar on your screen.

Look for the bubble with the question mark.



Today's Vaya Participants

Donald Reuss, Sr. Vice President, Provider Network Operations

Carrie McCracken, Behavioral Health Network Operations Director, Provider Network Operations

Justine Tullos, Provider Network Operations (Q&A Moderator)

Renee Urban, Provider and Community Educator, Provider Network Operations (Producer)

Sarah Pfau

NC Providers
Council

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Communication Bulletin Updates

- Upcoming Webinars (Issue 48)
 - NC Medicaid Transition to Manage Care- Jan. 27th 3:00-4:00 pm
 - Best Practices and System of Support for Justice-Involved Veterans- Jan. 27th 1:30-3:00 pm
 - Optimizing Care for Adults with Intellectual and Developmental Disabilities: Creating Communities of Belonging- February 18-19th
- 30-Day Pass-Through for Initial Therapeutic Foster Care Request (Issue 50)

Get the **SCOOP** for Stress: Strategies for Stress Management in Challenging Times

It's more important now than ever that we build resiliency and help to foster those skills in others. In the wake of COVID-19, social and political unrest and other challenges we face in our day-to-day lives, it's important to know that we will get through this together. NCDHHS' Division of Mental Health, Developmental Disabilities and Substance Abuse will share helpful strategies on managing stress now and beyond these challenging times.

Vaccines 101-Intro to **SCOOP** - Tuesday, Jan. 19

- S** Stay Connected to Friends and Family - Tuesday, Feb. 2
- C** Compassion for Yourself and Others - Tuesday, Feb. 16
- O** Observe Your Use of Substances - Tuesday, March 2
- O** Ok to Ask for Help - Tuesday, March 16
- P** Physical Activity to Boost Your Mood - Tuesday, March 30

Join the UNC-TV Live Stream Event on the Governor's Institute Facebook Page at [**facebook.com/GovInst/**](https://facebook.com/GovInst/)

COVID-19 Vaccinations:

Your best shot at stopping COVID-19.

YOU HAVE A
SPOT. | TAKE YOUR
SHOT.

You have a spot, take your shot. A tested, safe and effective vaccine will be available to all who want it, but supplies will be limited at first. To save lives and slow the spread of COVID-19, independent state and federal public health advisory committees recommend first protecting health care workers, people who are at the highest risk of being hospitalized or dying, and those at high risk of exposure to COVID-19. Keep practicing the 3 Ws—wear a mask, wait six feet apart, wash your hands—until everyone has a chance to get vaccinated.

1 Health Care Workers and Long-term Care Staff and Residents

ACTIVE GROUP

2 Older Adults

ACTIVE GROUP

3 Frontline Essential Workers

4 Adults at High Risk for Exposure and Increased Risk of Severe Illness

5 Everyone



Our goal is to vaccinate as many people as quickly as possible given the limited supply of vaccines. North Carolina moves through vaccination groups by aligning to federal priorities while empowering local health departments and hospitals with flexibility to move to the next priority group as they complete groups and have vaccines available.

For more information: YourSpotYourShot.nc.gov

Transit Rides to and from COVID-19 Vaccine Sites

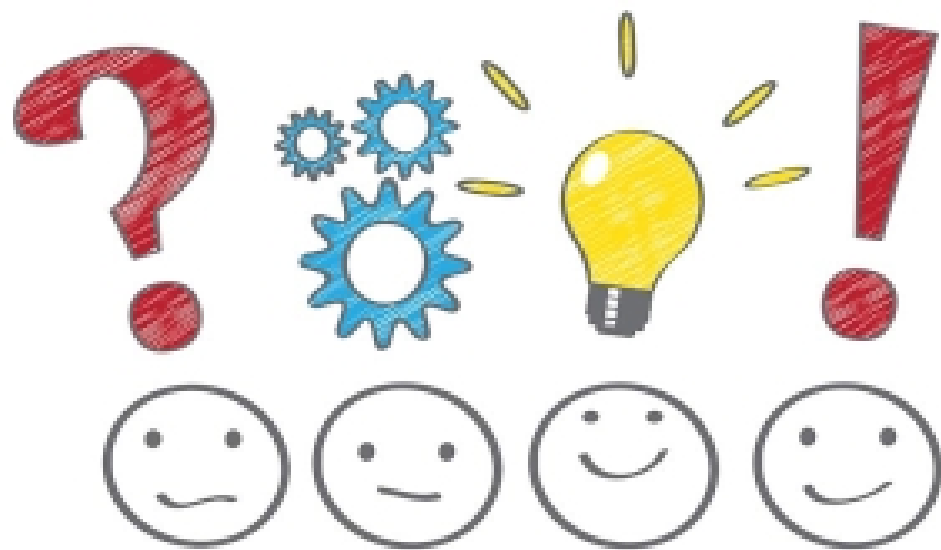
- Approximately \$2.5 million in Coronavirus Relief Funding
- Local transit agencies across the state to help pay for rides for individuals who need transportation assistance to receive a COVID-19 vaccine
- For more information: [NCDHHS.gov](https://www.ncdhhs.gov) -> press releases

Appendix K Flexibility Reminders

- Retainer Payments max 90 billable days
- Home Delivered Meals
 - Up to two meals per day
 - Contact Care Manager to request

COVID Flexibility End Dates*





**We are always
available to
support you:**

**provider.info
@vayahealth.com**