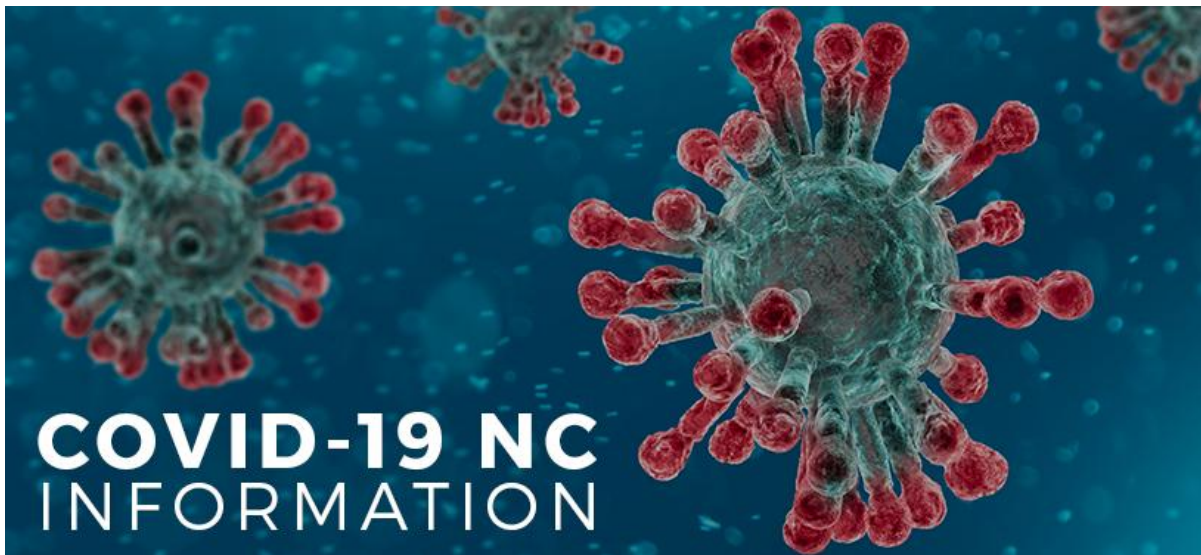


JUNE 25, 2020



EXTENSION OF TARGETED RATE ENHANCEMENT FOR RESIDENTIAL PROVIDERS

To help providers retain residential staff and support increased operational costs due to the COVID-19 pandemic, Vaya Health increased rates by 10% for eligible Medicaid residential services effective March 10, 2020. The rate increase is applied to each facility's standard rate

Vaya has extended this rate increase through the end of the state's Phase 3 of reopening. This date has not yet been determined by the state of North Carolina.

Read more: [Targeted Rate Enhancement during COVID-19](#) (April 9, 2020)

EXTENSION OF N.C. PHASE 2 ORDER AND NEW MEASURES TO SAVE LIVES

Gov. Roy Cooper and N.C. DHHS Secretary Dr. Mandy Cohen announced Wednesday, June 24, that North Carolina will remain in Safer at Home Phase 2 for three more weeks, through July 17. For more information about the governor's new executive order, which also requires that persons over age 2 wear cloth face coverings while in public places unless an exception applies, review the [news release](#) from the Governor's Office, additional DHHS [Guidance](#) and DHHS answers to [Frequently Asked Questions](#).

Q&A WEBINAR FOR VAYA HEALTH NETWORK PROVIDERS

Friday, June 26, 2020, 11 a.m. – 12 p.m.

Please note the Q&A Webinars for Vaya Network Providers will now take place every two weeks, rather than weekly. Registration is not required. There is no limit to the number of attendees who can join. All attendees will be muted throughout this live broadcast and will be able to submit questions for the presenters through the Q&A feature.

Q&A WEBINAR FOR VAYA NETWORK PROVIDERS

DHHS PREVENT AND PROTECT MEDIA TOOLKIT

To help you get out the word about the state's ongoing efforts to expand COVID-19 testing and contact tracing, DHHS is providing social media resources and flyers through the [Prevent and Protect Media Toolkit](#). The toolkit includes:

- Social media graphics in English and Spanish answering basic questions about wearing coverings over the mouth and nose. Images used in the graphics reflect the diversity of North Carolina.
- Posters for businesses and community organizations to print and display that remind people to wear cloth coverings over their nose and mouth and celebrate the commitment businesses in your community have made to protect employees and customers. We encourage you to place the posters in your breakrooms, waiting rooms, building entrances and other heavy-traffic locations.

828-225-2785 | provider.communication@vayahealth.com | vayahealth.com

STAY CONNECTED

