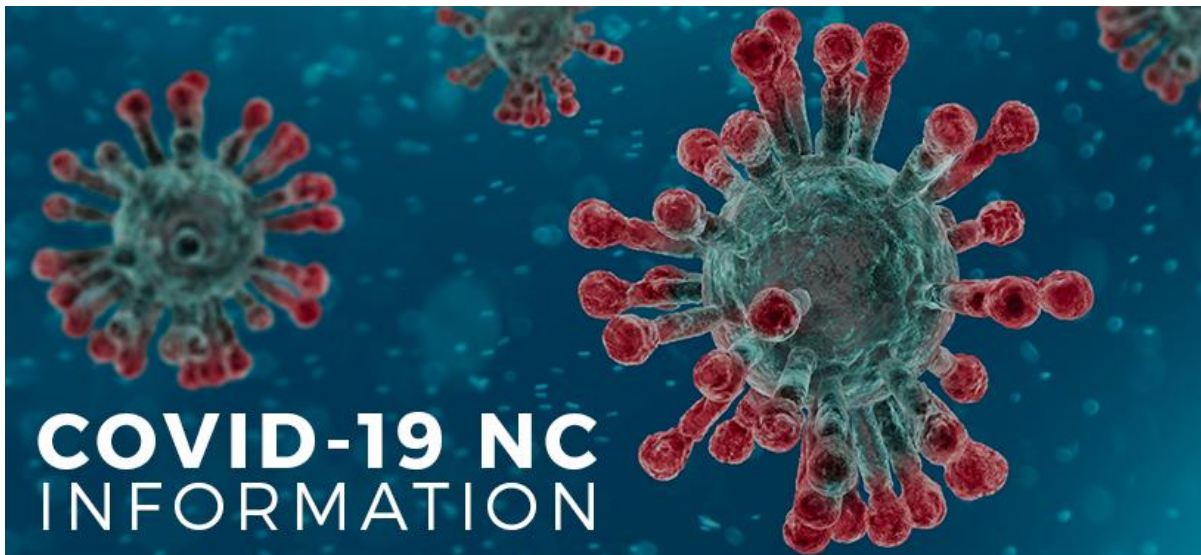


JUNE 18, 2020



## COVID-19 NC INFORMATION

### Q&A WEBINAR FOR VAYA HEALTH NETWORK PROVIDERS

**Next Friday, June 26, 2020, 11 a.m. – 12 p.m.**

Please note that the Q&A Webinars for Vaya Network Providers will now take place every two weeks, rather than weekly, beginning June 26.

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### NC-PAL CAPACITY EXPANDED

N.C. DHHS has expanded the capacity of the state's Psychiatric Access Line (NC-PAL) available to pediatric healthcare providers. NC-PAL is a telephone consultation program to help providers address the mental health needs of children and adolescents.

Because some counties may not have a pediatrician, a family care practice or practitioner that serves children is also able to access this resource. Providers who receive consultation through NC-PAL are responsible for providing direct care to their patients.

Learn more: [North Carolina – Psychiatry Access Line \(NC-PAL\)](#)

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### BEST PRACTICES FOR PATIENT-CLINICIAN COMMUNICATION FOR PEOPLE WITH DISABILITIES IN THE ERA OF COVID-19

**Friday, June 19, 2020, 12 – 1:30 p.m.**

This webinar will feature an overview of key patient-clinician communication challenges and disability law and policies applicable for accessible, effective communication during the COVID-19 pandemic. Hosted by the National Academies of Sciences, Engineering and Medicine, it will also identify techniques to facilitate healthcare communication with people with disabilities and provide tools and resources to consider for better communication in the COVID-19 era.

Register: [Best Practices for Patient-Clinician Communication for People with Disabilities in the Era of COVID-19](#)

# IDD/MH DUAL DIAGNOSIS SERIES FOR DIRECT SUPPORT PROFESSIONALS

June 17 – 22, 2020

The National Association for the Dually Diagnosed (NADD) and the National Alliance for Direct Support Professionals (NADSP) have partnered with The Boggs Center on Developmental Disabilities at Rutgers University to offer a webinar series on how direct support professionals (DSPs) can support people with a dual IDD/mental health diagnosis. Sessions are \$55 each, and registration is open to all.

Learn more: [The IDD/MH Dual Diagnosis Series for Direct Support Professionals](#)

828-225-2785 | [provider.communication@vayahealth.com](mailto:provider.communication@vayahealth.com) | [vayahealth.com](http://vayahealth.com)

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