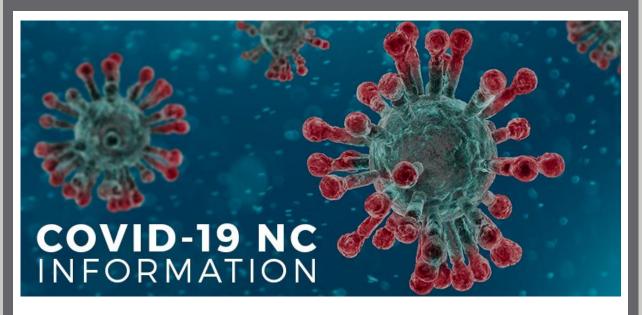
#### MAY 6, 2020



#### LET'S TALK ABOUT COVID-19 Today, Wednesday, May 6, 2020, 3 – 4 p.m.

Join this afternoon's community conversation "Let's Talk About COVID-19" on WRES-LP 100.7 FM with community members from the Asheville Buncombe Institute of Parity Achievement (ABIPA), Buncombe County Health and Human Services, Dogwood Health Trust and more. Topics include knowing the risk, the ABIPA Care Needs Assessment, telehealth resources and the Buncombe Ready Self-Checker. Join on WRES-LP 100.7 or Facebook Live @WRESLP.

## VAYA HEALTH CELL PHONE PROGRAM TO CONNECT QUALIFIED MEMBERS TO TELEHEALTH SERVICES

To support Vaya Health members most in need of telephonic and telehealth services during the COVID-19 pandemic, Vaya purchased a limited supply of cell phones that may be requested by our network providers for distribution to eligible members.

The primary purpose of this time-limited cell phone program is for providers to deliver MH/SUD/IDD services to our members who are currently unable to access services due to lack of a reliable communication device. To qualify for a cell phone through a Network Provider, the individual must meet criteria listed in the form linked below.

If you are a Network Provider that currently serves any Vaya plan members who meet these criteria, we invite you to apply to receive one or more of the cell phones. We ask that you read the form instructions carefully and critically evaluate which members will be best served by this program to preserve a fair distribution to members most in need. Please note there are a limited number of cell phones available for distribution.

Learn more: Network Providers Application Form for Participation in the COVID-19 Cell Phone Program

# WEEKLY Q&A WEBINAR FOR VAYA NETWORK PROVIDERS

Friday, May 8, 2020, 11 a.m. – 12 p.m.

Registration is not required. There is no limit to the number of attendees who can join. Please note this will be a live broadcast. All attendees will be muted throughout the broadcast. Attendees will be able to submit questions for the presenters through the Q&A feature.

#### WEEKLY Q&A WEBINAR FOR VAYA NETWORK PROVIDERS

### QUESTION, PERSUADE, REFER (QPR) – SUICIDE PREVENTION WEB-BASED TRAINING

Suicide is a leading cause of death in the United States. During the global pandemic, when fear, anxiety and depression are heightened for many people, thoughts of suicide may be more common. It's important to know about available support strategies.

Vaya's Provider and Community Education Team will offer four additional "Question, Persuade, Refer" (QPR) suicide prevention trainings in May for providers and other community members. Each training is limited to 25 participants.

Registration remains open for one class that is not yet full. Click below to register:

• QPR Webinar: Wednesday, May 27, 2020, 2 – 4 p.m. (seven slots available)

828-225-2785 | provider.communication@vayahealth.com | vayahealth.com

STAY CONNECTED

