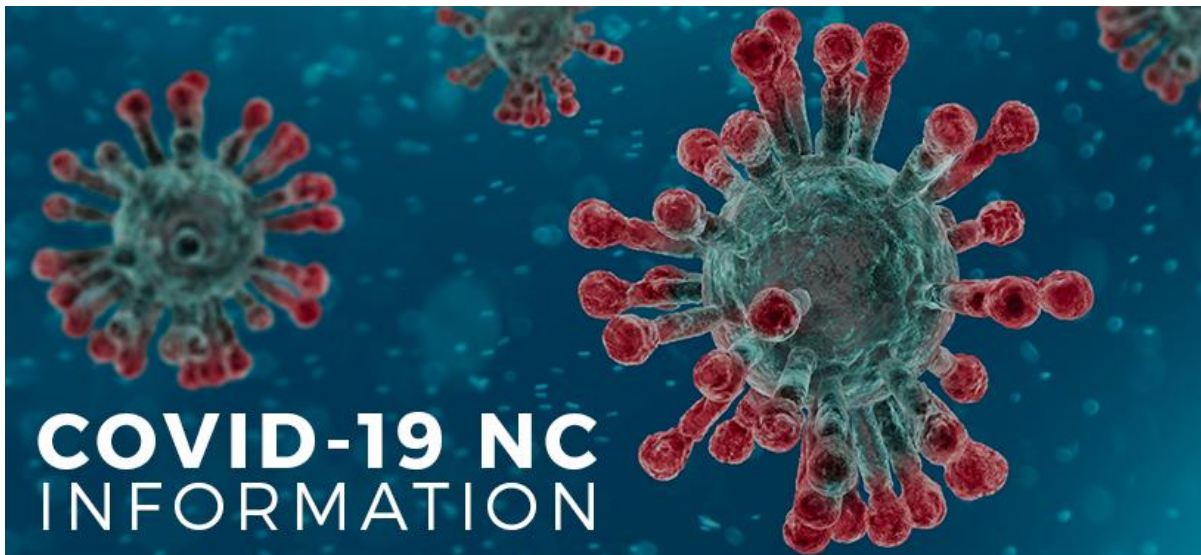


MAY 4, 2020



VAYA HEALTH CELL PHONE PROGRAM TO CONNECT QUALIFIED MEMBERS TO TELEHEALTH SERVICES

To support Vaya Health members most in need of telephonic and telehealth services during the COVID-19 pandemic, Vaya purchased a limited supply of cell phones that may be requested by our network providers for distribution to eligible members.

The primary purpose of this time-limited cell phone program is for providers to deliver MH/SUD/IDD services to our members who are currently unable to access services due to lack of a reliable communication device. To qualify for a cell phone through a Network Provider, the individual must meet criteria listed in the form linked below.

If you are a Network Provider that currently serves any Vaya plan members who meet these criteria, we invite you to apply to receive one or more of the cell phones. We ask that you read the form instructions carefully and critically evaluate which members will be best served by this program to preserve a fair distribution to members most in need. Please note there are a limited number of cell phones available for distribution.

Learn more: [Network Providers Application Form for Participation in the COVID-19 Cell Phone Program](#)

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STAY CONNECTED

