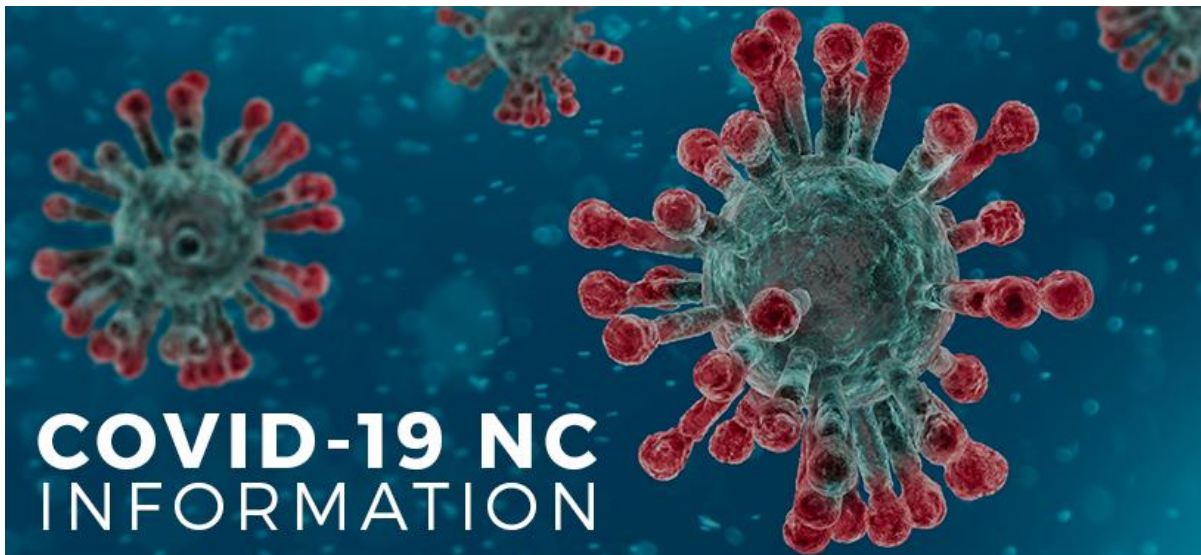


APRIL 28, 2020



COVID-19 SERVICE CODES AND MODIFIERS: UPDATED LISTS AVAILABLE

Vaya Health has revised COVID-19 Service Codes and Modifiers for the Medicaid (b), (b) (3) and non-Medicaid benefit plans. Updated lists are available on Vaya's Provider Central website:

- [COVID-19 Medicaid \(b\) and \(b\)\(3\) Service Codes and Modifiers](#)
- [COVID-19 Non-Medicaid Service Codes and Modifiers](#)

LAST CALL: MARCH COVID-19 HARDSHIP PAYMENT REQUEST DEADLINE

COVID-19 Provider Hardship Form submissions for March payments are due this Friday, May 1, 2020. Starting Monday, May 4, Vaya will begin accepting hardship requests for April dates of service from providers that meet established criteria and are exhibiting a financial hardship as evidenced by their April billed claims.

Learn more: [COVID-19 Provider Hardship Form](#)

WEEKLY Q&A WEBINAR FOR VAYA NETWORK PROVIDERS

Friday, May 1, 2020, 11 a.m. – 12 p.m.

Registration is not required. There is no limit to the number of attendees who can join. Please note this will be a live broadcast. All attendees will be muted throughout the broadcast. Attendees will be able to submit questions for the presenters through the Q&A feature.

WEEKLY Q&A WEBINAR FOR VAYA NETWORK PROVIDERS

QUESTION, PERSUADE, REFER (QPR) – SUICIDE PREVENTION WEB-BASED TRAINING

Suicide is a leading cause of death in the United States. During the global pandemic, when fear, anxiety and depression are heightened for many people, thoughts of suicide may be more common. It's important to know about available support strategies.

Vaya's Provider Education Team will offer four additional "Question, Persuade, Refer" (QPR) suicide prevention trainings in May. Each training is limited to 25 participants. Click on one of the following dates to register:

- QPR Webinar: [Tuesday, May 5, 2020, 9 – 11 a.m.](#)
- QPR Webinar: [Tuesday, May 12, 2020, 2 – 4 p.m.](#)
- QPR Webinar: [Thursday, May 21, 2020, 9 – 11 a.m.](#)
- QPR Webinar: [Wednesday, May 27, 2020, 2 – 4 p.m.](#)

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STAY CONNECTED

