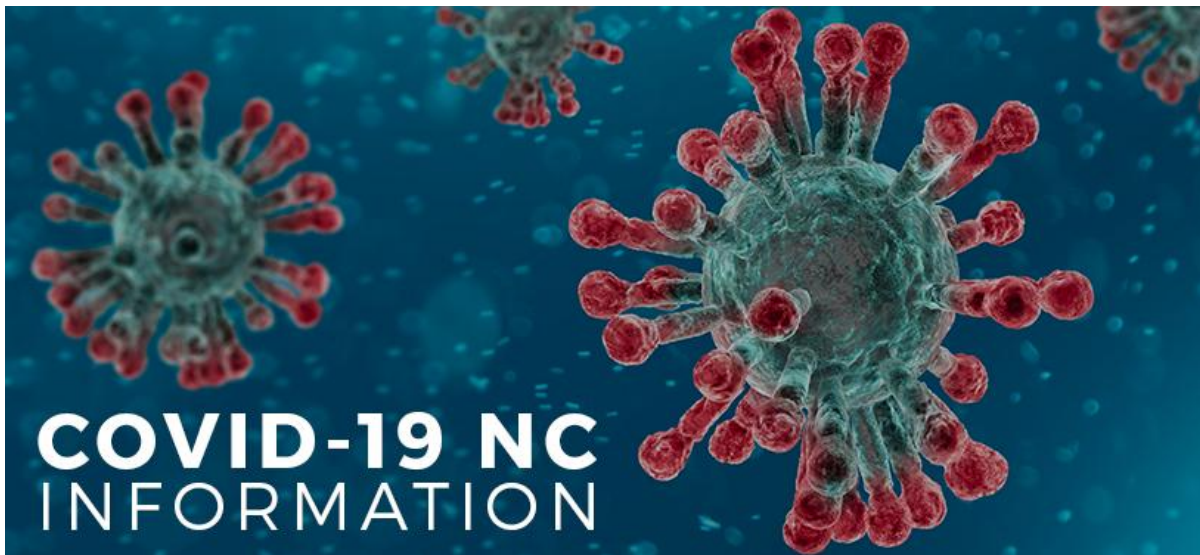


MARCH 30, 2020



## COVID-19 Q&A WEBINAR FOR VAYA HEALTH PROVIDERS Friday, April 3, 2020, 11:30 a.m. - 12:30 p.m.

Please join us for our third COVID-19 Q&A Webinar. Registration is not required. There is no limit to the number of attendees who can join.

Please note this will be a live broadcast. All attendees will be muted. Attendees will be able to submit questions for the presenters through the Q&A feature.

JOIN VIA MICROSOFT TEAMS

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## PROVIDER NETWORK UPDATES

The most recent updates regarding the status of Vaya network providers, including office closures and other operational changes, are available on Vaya's [COVID-19 Provider Information webpage](#) under the Provider Network Updates tab.

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## MODIFIED ENHANCED BEHAVIORAL HEALTH POLICIES AND TELEMEDICINE AND TELEPSYCHIATRY POLICIES

Effective today, Monday, March 30, 2020, N.C. DHHS is temporarily modifying enhanced behavioral health policies and telemedicine and telepsychiatry policies to better enable the delivery of remote care to individuals served using both Medicaid and non-Medicaid funds during the COVID-19 outbreak. This will include dates of service on or after March 10, 2020, and will remain in effect until the state of emergency is declared over or when this policy is rescinded.

Details on the temporary modifications are included in the following DHHS Special Bulletins:

- [SPECIAL BULLETIN COVID-19 #19: Telehealth Provisions for Enhanced Behavioral Health Services](#)
- [SPECIAL BULLETIN COVID-19 #20: Update to Telehealth Provisions: Clinical](#)

## NAVIGATING DHHS COVID-19 TELEHEALTH FLEXIBILITIES

Cansler Collaborative Resources, which specializes in business strategies in both health and human services and state/local government, has produced a telehealth guidance document for providers in North Carolina.

Read more: [Navigating NC DHHS COVID-19 Telehealth Flexibilities](#)

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## FOLLOW-UP FROM MARCH 27 Q&A WEBINAR FOR VAYA PROVIDERS – CORONAVIRUS AID, RELIEF AND ECONOMIC SECURITY (CARES) ACT

The Coronavirus Aid, Relief and Economic Security (CARES) Act, which provides federal government aid related to COVID-19, was signed into law on March 27, 2020. During Vaya's March 27 Q&A Webinar for providers, Sarah Pfau with the N.C. Providers Council brought attention to several CARES Act provisions relevant to providers, including state unemployment insurance.

Read the entire act online: [Coronavirus Aid, Relief and Economic Security \(CARES\) Act](#)

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## CONTACTS FOR DHHS GUIDANCE ON BEHAVIORAL HEALTH AND IDD SERVICES

For DHHS guidance, submit questions or comments to the following email addresses:

- Medicaid-funded behavioral health and IDD services:  
[Medicaid.COVID19@dhhs.nc.gov](mailto:Medicaid.COVID19@dhhs.nc.gov)
  - Non-Medicaid-funded behavioral health and IDD services:  
[BHIDD.COVID.Qs@dhhs.nc.gov](mailto:BHIDD.COVID.Qs@dhhs.nc.gov)
  - You may also submit using the DHHS [BHIDD COVID-19 Questions and Comments online portal](#).
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## ECONOMIC RELIEF RESOURCES

### *ONE BUNCOMBE RELIEF FUND*

Buncombe County, local municipal governments and other agencies have created the [One Buncombe Relief Fund](#) as a centralized COVID-19 donation and relief center. The fund will be used for assistance to individuals and loans to small businesses.

Small businesses must be principally based within Buncombe County to be eligible. To view additional eligibility criteria and learn more, visit the [fund's website](#).

### *ADDITIONAL RESOURCES*

Lists of economic relief resources for individuals and small, medium and large businesses are available on the [website of U.S. Sen. Thom Tillis](#).

STAY CONNECTED

