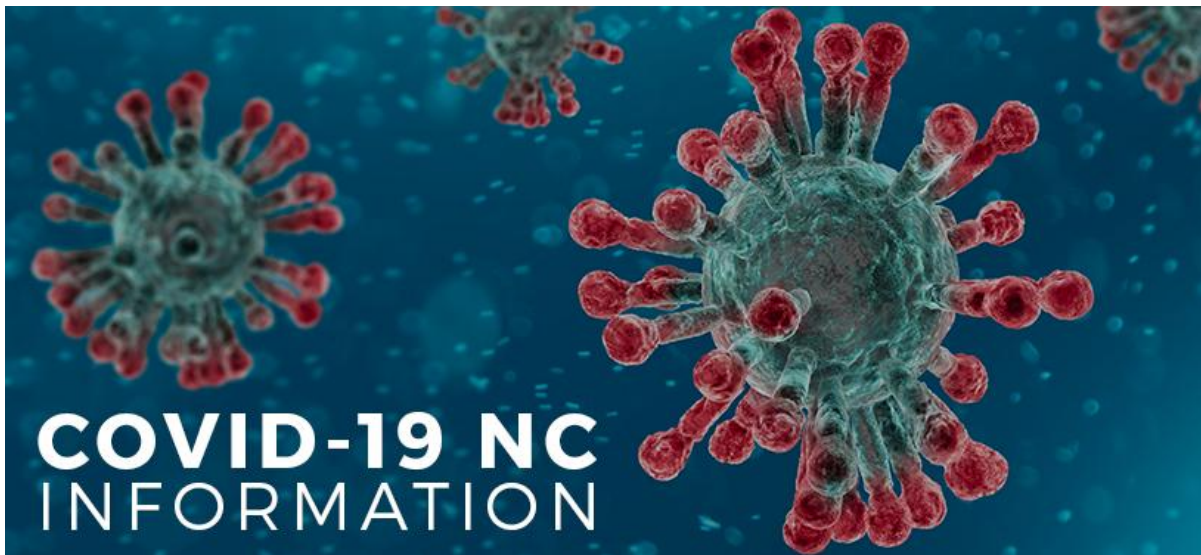


MARCH 17, 2020



## COVID-19 Q&A WEBINAR FOR VAYA PROVIDERS Friday, March 20, 11:30 a.m. - 12:30 p.m.

Vaya will host a COVID-19 Question-and-Answer Webinar on Friday to address provider concerns. The webinar will be hosted by CEO Brian Ingraham, Senior Director of Provider Network Operations Donald Reuss and CMO Dr. Craig Martin, MD. Karen McLeod, President and CEO of Benchmarks, and Sarah Pfau with the NC Providers Council will also participate to provide their perspectives.

This webinar is limited to 250 attendees.

If you have questions you would like answered during the webinar, please email them to [tommy.duncan@vayahealth.com](mailto:tommy.duncan@vayahealth.com) by 3 p.m. Thursday, March 19. *Please use "Webinar Question" as the subject.*

JOIN MS TEAMS WEBINAR

Number: 1-828-552-4129  
Conference ID: 433 325 798#

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## CHANGE IN INVOICE DUE DATES

Due to our communicated move to the level 2 scenario related to COVID-19, Vaya is changing the due date for invoices to Monday by noon, until otherwise notified, to allow additional time for processing. This will go into effect beginning March 23, 2020.

If you have additional questions, please email [SMC.Payables@vayahealth.com](mailto:SMC.Payables@vayahealth.com).

828-225-2785 | [provider.communication@vayahealth.com](mailto:provider.communication@vayahealth.com) | [vayahealth.com](http://vayahealth.com)

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