



VAYAHEALTH

2019 PROVIDER SUMMIT UPDATE

Presented by Brian Ingraham, CEO



VAYAHEALTH

Standard Plan Go-Live February 1, 2019?

Tailored Plan Go-Live July 1, 2021?

The only constant is change

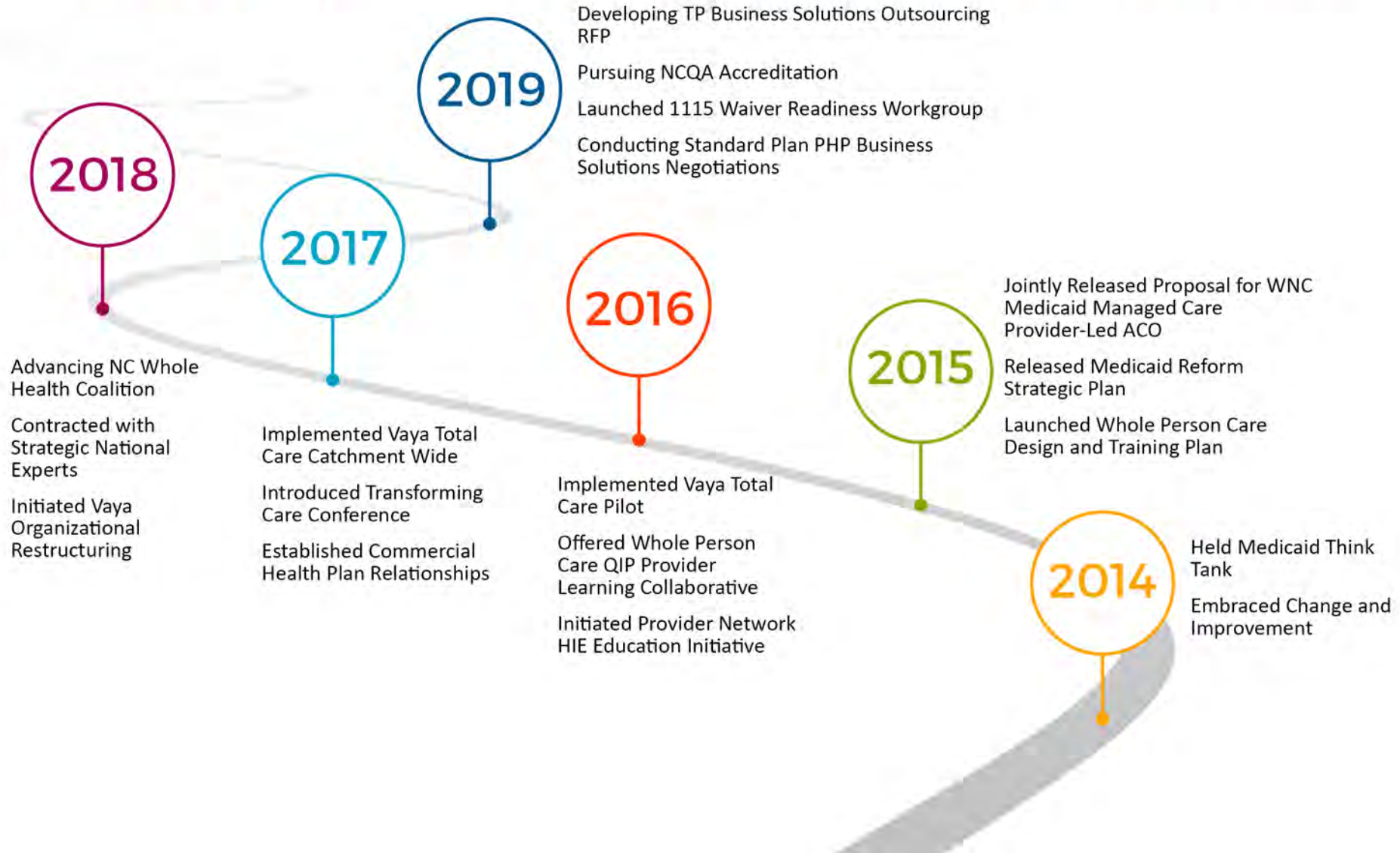
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Goals for Today

- Demonstrate how long Vaya has been preparing for this
- Explain what we've been doing to prepare ourselves
- Share what we are doing to assist providers in their preparation



TAILORED PLAN DEVELOPMENT ACTIVITIES



Supporting Providers During Transformation

- Provide data and support to ensure sustainable contracts and rates with PHPs
- Execute Letters of Intent for Tailored Plan Readiness
- Build efficient business processes to support DHHS Transition of Care requirements and promote seamless member movement between Standard and Tailored Plans
- Implement required business solutions
 - Managed Care Information System (MCIS) platform
 - Electronic Visit Verification (EVV) – CMS Mandate
 - Provider and Member Portals
- Improve health outcomes through member education and data exchange
- Integrate Social Determinates of Health (SDoH) – NC Cares360
- Ongoing and Continuous Quality Improvement
 - Performance Measures (Super Measures)
 - Value Based Contracting

