

### 2019 PROVIDER SUMMIT UPDATE

**Presented by Brian Ingraham, CEO** 



Standard Plan Go-Live February 1, 2019? Tailored Plan Go-Live July 1, 2021?

## The only constant is change Heraclitus 535BC

# Goals for Today

 Demonstrate how long Vaya has been preparing for this

 Explain what we've been doing to prepare ourselves

 Share what we are doing to assist providers in their preperation



### TAILORED PLAN DEVELOPMENT ACTIVITIES

2015

Developing TP Business Solutions Outsourcing RFP

Pursuing NCQA Accreditation Launched 1115 Waiver Readiness Workgroup

Conducting Standard Plan PHP Business Solutions Negotiations

Advancing NC Whole Health Coalition

2018

Contracted with Strategic National Experts

Initiated Vaya Organizational Restructuring Implemented Vaya Total Care Catchment Wide

2017

2019

Introduced Transforming Care Conference

Established Commercial Health Plan Relationships Implemented Vaya Total Care Pilot

2016

Offered Whole Person Care QIP Provider Learning Collaborative

Initiated Provider Network HIE Education Initiative Jointly Released Proposal for WNC Medicaid Managed Care Provider-Led ACO

Released Medicaid Reform Strategic Plan

Launched Whole Person Care Design and Training Plan

2014

Held Medicaid Think Tank

Embraced Change and Improvement

### **Supporting Providers During Transformation**

- Provide data and support to ensure sustainable contracts and rates with PHPs
- Execute Letters of Intent for Tailored Plan Readiness
- Build efficient business processes to support DHHS Transition of Care requirements and promote seamless member movement between Standard and Tailored Plans
- Implement required business solutions
  - Managed Care Information System (MCIS) platform
  - Electronic Visit Verification (EVV) CMS Mandate
  - Provider and Member Portals
- Improve health outcomes through member education and data exchange
- Integrate Social Determinates of Health (SDoH) NC Cares360
- Ongoing and Continuous Quality Improvement
  - Performance Measures (Super Measures)
  - Value Based Contracting

