

Steps for 837P and 837I Testing and Approval



1. A provider, billing agency or clearinghouse contacts EDI@vayahealth.com regarding the intent to submit and receive EDI transmissions to Vaya Health.

NOTE: A clearinghouse must complete a Trading Partner Agreement (TPA) form, sent via DocuSign, and return it to Vaya Health before submitting test files.

2. When ready to submit test file(s), send zipped and password-protected test file(s) to EDI@vayahealth.com. Send the password in a separate email.
3. The test file(s) will be imported into Faciledi (test environment).
4. The 999, 277CA and 824 files, along with a submitter report and a Velocedi report, will be generated and reviewed. These are the results files from submitting the 837(s). If there are errors in the 837 file(s), Vaya Health will send the results files that explain the errors. After you have made corrections to your files, if necessary, you may resubmit the corrected files for retesting.
5. Once a file has passed format testing, you will be provided a secure FTP site address, user ID and password for uploading 837 files and downloading 999, 824 and 835 files.
6. Each time you submit 837s files in the future, you must review your 999, 824 submitter report files to ensure your files were not rejected.